

## Policy and Payment Information

- There is an annual, non-refundable, Family Membership Fee of \$35, which is payable upon enrollment at Moonstar Dance Studio.
- Enrollment for classes is ongoing month-to-month (based on 11-week term throughout the school year session (Mid September – Mid June). Payment is due on the 15th day of each month. If payment is not received BY the 15th of each month, the credit card on file will automatically be charged. Please update your credit card as needed.
- All communication is sent via email; please keep a current email on file through our Parent Portal!
- Payment may only be made through our Parent Portal.
- Scheduled studio closures aka holidays are not prorated.
- NO REFUNDS or CREDITS are given with the exception of extended illness or injury. Credit adjustments remain on accounts indefinitely. NO CASH, CHECK, or CREDIT CARD refunds will be given.
- Dropping a class before the completion of the 11-week session will not result in a refund. You may choose to drop a class with no penalty after Fall, or Winter session via email to [moonstardancestudio@gmail.com](mailto:moonstardancestudio@gmail.com). You may not drop a class come Spring Term as we hold our Annual Recital in June.